



**TERRYVILLE PUBLIC LIBRARY 238 MAIN STREET, TERRYVILLE, CT 06786 860-582-3121**

## **Terryville Public Library Strategic Plan**

The **Vision** of the Terryville Public Library is to significantly improve the lives of our community.

Our **Mission** is to be a dynamic hub supporting the process of learning through knowledge, conversation and community.

### **Our Values:**

- We believe in growing the members of our community to be highly valuable to themselves and the community.
- We value our customers – respect their needs, provide services, offer equitable access, and neutral public space
- We value our staff – teamwork, respect, talents, and professionalism
- We value diversity – the differences that strengthen our community and library
- We value collaboration – (local, state, federal) to improve our efficiency, effectiveness and value added services
- We value innovation – technology, funding sources, programs, services, and constructive change
- We value open, free and equal access to resources for all age groups
- We value our Friends and recognize their support
- We value education and curiosity regardless of form – resource materials, programs and entertainment, technology access, staff

## **Staff Service Goals**

- To select, organize, and make available appropriate resources for community use
- To provide guidance for the use of the resources
- To initiate services and programs that encourage use of the library to inform people of all ages
- To expand the resources of the library, secure requested information and materials through interlibrary loan and resource sharing
- To collaborate with other community agencies, organizations and institutions to effectively understand the community needs and bring appropriate library's services directly to the community

## **Administrative Goals**

- To employ staff adequate in number and qualifications to carry out the library's program of service
- To provide physical facilities that offer the community a compelling reason to enter, look, listen, learn and enjoy
- To seek funding adequate for a planned program of library service and to achieve maximum effect from appropriated funds
- To engage in continuous planning, implementation and evaluation of library services;
- To balance services to diverse age and special interest groups as represented in the community
- To implement rules and procedures for library use that ensure patron access to library materials
- To ensure community awareness of library services
- To engage in cooperative library relationships in order to achieve service or cost benefits